iMap Troubleshooting Guide

If you experience problems opening/viewing an iMap, this is most likely due to one of two reasons:

1.   *You need a more up-to-date version of Adobe Reader.*
     iMaps operate most effectively using version 7.0 onwards. To download (free) the latest version of Adobe Reader, please follow the link below:

   http://www.adobe.com/uk/products/acrobat/readstep2.html

2.   *A glitch with the Adobe viewer*
     If items within the iMap are not visible e.g. title, legend etc, the viewer needs to be reset. The simplest way to do this is to follow the steps below:

     i.   *Open the iMap.*

     ii.   *Zoom into the map <u>twice</u>.*

     iii. *Zoom out <u>twice</u>.*
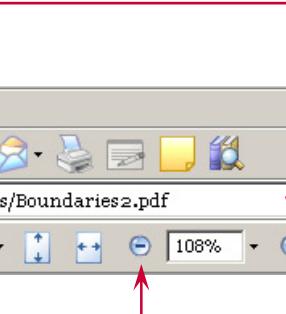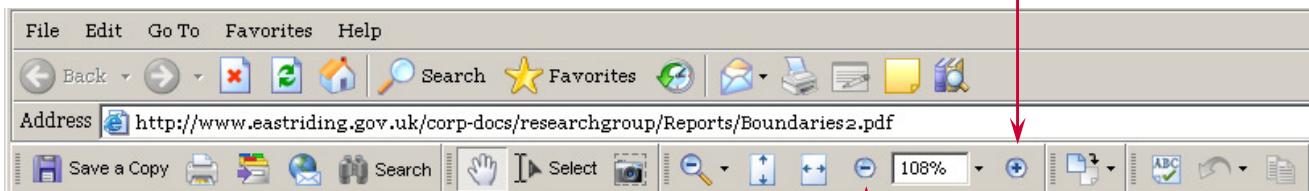
     This should hopefully reset the viewer, and the iMap should display optimally.

If you still continue to experience problems viewing any iMaps, please contact the Data Observatory at:

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